



Herefordshire Housing is an exciting new Local Housing Company, which aims to be a market leader amongst housing providers. With an emphasis on service delivery, Herefordshire Housing is looking for staff who are innovative, enthusiastic, hard-working and people-focussed.

If you have these attributes and wish to work in an environment that is both challenging and rewarding then the following job may be for you.

For further information and application packs, please telephone Stephanie McColgan HR Administrator 01432 353539 or e-mail smccolgan@herefordshirehousing.org.uk. Closing date for applications for ASAP circulation is Friday 12th September 2003. Informal enquiries to Nichola Gough on 01432-384096 or 07713-315498.

Social Alarm / Call Centre Manager

c£25-27k

Herefordshire Housing is one of the leading providers of Social Alarm Monitoring and Call Centre facilities within the UK Housing sector, and we have exciting plans to further develop these aspects of our business.

These plans will require an exceptional individual to take responsibility for customer facing operations, and to drive change in order to maximise the effectiveness of this team.

This is a challenging role, which will require the successful candidate to streamline existing processes and implement new working practices in order to support the future expansion of these services.

Deputising for the Community Services Manager, the successful candidate will have strong people management skills with a demonstrable track record of successfully delivering change, ideally within a telephony environment.

This is an ideal opportunity for a talented individual to become a key player in the development and expansion of an exciting business venture.

Herefordshire Housing is committed to the principle of equal opportunity for everyone